

Access Statement for Pride Lodge - Guest Accommodation

Introduction

Catering in the main for those within, or connected to the L.G.B.T. community. Pride Lodge is a small owner occupied B&B.

This statement outlines the provision of services for guests who have a special interest in staying within a predominant Gay and Lesbian, adult only environment, situated in the centre of the vibrant Gay area of Blackpool. U.K. and close to the town centre amenities.

Due to the nature of the buildings structural layout, it has not been possible to adapt areas within the upper floors to be deemed ideal for those guests with a major physical disability. The ground floor business areas only include – reception / hall, service kitchen & laundry, with all guest accommodation being on the upper floors.

Pre-Arrival

- Arrival access by all means of transport is detailed and included with each accommodation confirmation booked.
- Informative website available. Further information also available by - telephone / text / email & post.
- Useful website links include public transport, entertainment & places of interest - for advance planning of visit.

Arrival & Car Parking Facilities

- Check in is available after 3pm.
 - Facility for left luggage available for earlier arrivals.
 - Direction to most suitable parking available, (if required) - Open air / secure / paid & free (as available)
 - Assistance with luggage as required
 - Demonstration and guidance of equipment within the room.
 - Help with local area knowledge (if required) with map available.
 - Explanation of standard facilities and emergency contact details.
- Offer of P.A.A. (priority access assistance) in the event of emergency evacuation, for those guests who may have disabilities or impairment and who would need personal help and or any assistance to vacate.

Main Entrance, Reception

- Single, latched garden gate, path leading to 2x15cm steps fronting -
- Single width (90cm) front door, (picture available on website home page) with push bell at 1.5mtr height. Available 24 hours.
- Leading to porch with door of same width. with 1.9 mtr. sq.floor area
- Leading to carpeted ground floor reception hall with check in desk, (picture available on website rooms page) of 7 mtr. sq.floor area.
- Desk service available 10am. to 10pm. daily. with out of hours contact details posted at desk.

Public Areas - Hall, Stairs, Landing, Corridors etc

- The property consists of 6 bedrooms over 2 floors (3 at each level)
- Accessed via a staircase of 13 steps to each level with a dog leg turn at each with a further 2 steps at level 1 and 3 at level 2.
- Steps are 20cm high and 23cm deep, with a width of 75cm.
- Hall areas have a 1.2.mtr. minimum width being fully carpeted and offering neutral wall coverings with framed pictures as relief.
- All stair and landing areas have hand height grab rails available.
- Fire alarm call points and water based extinguishers are available at each of the ground, first and second floor levels.
- The building does not offer any internal public facilities other than bedrooms. There is no background music in the building.

Public Areas - Sitting room, lounges, lobbies etc

- no facilities are available of this nature.

Public WCs

- All rooms are en-suite and there is no provision for public w.c. facilities other than those available in guest rooms.
- Guests may need to consider this with regard to arrivals and departures as there is no provision for such available.

Garden Areas A small patio decked area raised by one step of 13cm is available to the front side of the property. There is a gated locked area to the rear which has a single 10cm. kerb step in and a further 11cm. step located 2 metres within. The area has a selection of regular garden furniture, including sun beds. A hot tub is provided with access via 3 steps of 33cm. high / deep with a width of 90cm. A grab rail is provided. Full details are available on request to determine the suitability of use for those with special needs and health conditions.

Food & Beverage Service

- All food is served by room service at additional cost.
- Breakfast may be ordered in advance and is delivered by tray service at a chosen time, to rooms, from 8.30am, until 10am.
- Full grill, Continental, vegetarian and light choices are available.
- A simple evening menu is also available by room service, from 7 to 9pm offering a small choice of hot / cold meals and snacks.
- Each room has a dining table with upholstered seating (see rooms page on website) each bed space then having a dining provision.
- Tables are 75cm square, 73cm working height, with 66cm under space and have a seated height of 42cm. with 4x corner legs.

The property is un-licensed, guests are welcome to consume their own alcohol within guest rooms.

Laundry

- Washing & drying service available, on request - at additional cost.

Shop

- A small selection of goods are available within the property for purchase.

Bedrooms & Sleeping Areas

- Full spec available on website. with ALL having the same equipment as is listed on the rooms page. Fabrics in use are non allergic. All fixed fabrics and curtains are made in fire retardant material.

Ist. Floor – 1xSingle. 2xDouble

2nd.Floor 2xDouble 1xTwin

- Each room has King size bed of 150cm. with a minimum of 50cm. access at three sides. With 90cm.singles affording 50cm minimum access to one side. Each bed has a made up height of 63cm.
- Room access is via standard 76cm. self closing fire doors.
- All rooms have short, loop pile carpeting which is fully fitted.
- Ensuites are fitted with a 20cm. step into shower within a 76cm. square base. Dual flush button standard W.C & W.H.B. with quarter turn H&C taps. are fitted throughout
- Each en-suite has over head and task lighting with flooring being fitted in vinyl. Showers are operated by a single dial control.

Each guest room is provided with a comprehensive information folder, rooms are presented in plain, light decor with some picture relief.

Additional Information

- An L2 Alarm system is in use in the case of fire.
- Emergency contact details are available and posted in each room. (in the event of a required evacuation from the property.)
- The property is designated FULLY Non Smoking.
- Smoking is allowed only in the outside garden areas.
- Small dogs and guide dogs are allowed.
- WIFI is available.
- Staff are available from 10am. until 10pm. daily
- In room fridge fitted for general and medicinal use.

Check out is by 11am, although this may be extended subject to rooms being available, at an additional cost.

Left luggage is available at reception on departure until 10pm.

Address: 12 High St. Blackpool FY1 2BL.

Telephone: 01253 314 752

Email: mail@pridelodge.com

Website: www.pridelodge.com

Emergency number: 07779 619 690

Future Plans

- We do not have any future plans at this moment in time.
- Pride Lodge was re-furbished in Feb. 2011.
- We continue to maintain and repair on a regular and planned basis.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve, if you have any comments please telephone 01253 314 752 or email mail@pridelodge.com – or complete the feedback section at – www.pridelodge.com

Full terms and conditions are posted on both the website, reception and are available within each rooms information folder.